

## Client Success Story



### About Family Works, Inc.

Family Works Inc. was founded by Jimmy Swaggart. The organization runs the Family Worship Center and the SonLife Broadcasting Network. The organization supports several individual ministers and other extensions of the organization. They also support online purchases of JSM merchandise such as books and CDs.

#### The Problem

The HR team at Family Works supports the full organization, including various departments and projects. The organization has both hourly and salaried employees working within various departments. They also have a department for special project that any employee can be placed in. With all these moving pieces, Family Works Accounting Project and Support Specialist, Deana Shipley, and the team were looking for automation to remove risk and save time.

When determining payroll, Deana would have to manually determine how to allocate their salaried employees' earnings across the projects worked. With the mix of employee types, the process became even more complex and error-prone.

#### The Solution

IDI worked to configure our integration application to sit in between time and payroll to remove the manual calculations and allocate the salaries across projects. With the click of a button, Deana is able obtain the information she needs to process payroll and keep accurate records. Now the Family Works team can keep track of which projects employees are spending their time on and ensure payroll gets the exact breakdown of each employee's salary across projects.





IDI was introduced and your company was definitely the missing piece in our process.

#### Deana Shipley,

Accounting Project and Support Specialist at Family Works

# Looking for more answers? Contact IDI:

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